

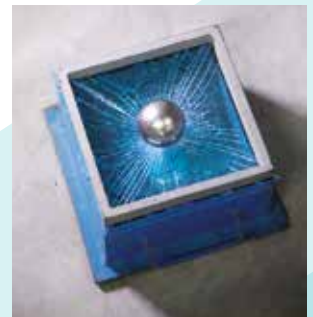
THE EVERLAM CENTER OF COMPETENCE FOSTERS INNOVATION



The new EVERLAM Center of Competence is a stimulating environment for employees and customers. Planned as a modern open space, it brings together our experts in research & development, technical support, customer service, sales and marketing in one place. Stronger synergies across the company are enabled and our capabilities to propose innovative solutions to our customers reinforced.

FOCUS ON RESEARCH & DEVELOPMENT

Our brand new laboratory sits in the middle of the EVERLAM Center of Competence, revealing that R&D is at the heart of the company's strategy. Outfitted with state-of-the-art equipment, it complements our new R&D extrusion line. These critical assets enable us to develop and test our future products, as well as partner with customers to jointly develop new laminated glass solutions that address modern architectural challenges.



PERFORMANCE MONITORING PROGRAM

The new laboratory better places us to carry out the EVERLAM Performance Monitoring Program. A service available to all our customers, it consists of a series of stringent tests performed by our experts on customer laminated glass samples and includes an insightful report on what the issues might be - a great tool that helps customers resolve technical issues that can be critical to their business.

- We test visual attributes of laminate samples to spot the finest defects that an untrained human eye might miss.
- We make physical measurements such as impact resistance, adhesion of the PVB film to glass, moisture level in the PVB film.
- We analyze material composition using chemical techniques.

Additional, finer quality tests are done on demand when identification and solution of more complex issues are required. They consist of more detailed analysis of the material's construction, its softness, tensile strength, long-term resistance to heat or cold, consistency of coloured material over time, and more.

EXPERT ADVICE ON MANUFACTURING PROCESSES AND PRODUCT OPTIMIZATION

A central part of our work focuses on helping customers optimize their own manufacturing processes, products and productivity, i.e. increase product performance, optimize plant capacity and productivity, shorten valuable time in production startup, support during product qualification, and more.

CUSTOMER TRAINING PROGRAM

We want our customers to feel that the EVERLAM Center of Competence is theirs. We encourage them to come and meet with our experts. We have the facilities to train them in a variety of fields, such as laminating, autoclaving, quality control, etc. Close collaboration inspires us to create the new PVB film solutions that responds to their challenge of producing increasingly safe, secure and attractive laminated glass.



CUSTOMER SERVICE EXCELLENCE IS A TRUE COMMITMENT

Our customer service team is on call for our customers. Trained to provide quick response time, they are empowered to make decisions and go out of their way to solve challenges efficiently.

BEST-IN-CLASS MANUFACTURING

Manufacturing a PVB interlayer to the highest standards requires real know-how as many different factors can impact the quality of the end product. Our plant in Germany has been manufacturing our PVB interlayer for 25 years with continuous attention to detail. It is equipped with numerous control systems and an inhouse laboratory that constantly tests material in production in order to validate its quality.

Our team has earned a reputation throughout the industry for producing consistent quality. Our customers can count on our technical knowledge and expertise, acquired over years of working with them to develop improvements, fix issues and find creative solutions.

EASY ACCESS

Centrally located in Europe (Belgium), the EVERLAM Center of Competence is easily accessible and benefits from ready access to a highly qualified, multilingual workforce.

**SMALL ENOUGH TO CARE,
LARGE ENOUGH TO DELIVER.**



For further information on **EVERLAM**,
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